# Hi, I'm Adrien Barbusse.

# Product Designer

I make napkin drawings into awesome apps and sites. As a millennial and digital native, I hold a deep belief in the power of digital tools, products, and experiences to impact how users learn about and fall in love with brands.

# Contact

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# Experience

#### ClickASnap, Remote Product Designer

ClickASnap provides the most advanced online photo sharing platform to help photographers share their images and get paid for it

- Created the Design System and led its product delivery
- Mapped the experience and advised leadership on the product roadmap
- Redesigned the onboarding for the web experience and the future app
- Worked through the quantitative data to drive the product design decisions
- Led on the tooling, and led on the hiring of the first team members of the product team

#### Achievements

- Led the set up the agile methodology within the company culture in less than 90 days
- Created team for the Design System project and led its scrum

# Sedex, London

# **Product Designer**

Sedex is a world leading ethical trade service provider working to improve working conditions in global supply chains

- Led the design on the transformation program for SMETA audits, the flagship product of SEDEX
- Set up and led continuous research for the SMETA audit journey
- Assisted the Product Manager to identify and prioritise key enhancement to the audit journeys
- Designed the onboarding flow for new suppliers
- Assisted and trained new members of the product design team

#### Achievements

- Help reduce time to submit an audit from 45 days to 10 days
- Increased the Auditors CSAT from 70% to 90%
- Adviced on tooling, and set up key tools such as Intercom and Hotjar to allow more insights and better user experience

# British Red Cross, London

Product Designer

The British Red Cross support millions of people when they need if crisis strikes.

- Researched, designed, and roadmapped the product lifecycle of the new editorial platform "Stories"
- Enhanced experience and implemented new features for the mobility aids wheelchair hiring service using qualitative and quantitative data
- Wireframed, designed and roadmapped First Aid Champions site, the first aid resource for all schools accross the UK (launching Sept 2020)
- Supported the leadership in transitionning to Scrum, and including design sprints phases to their product development

#### Achievements

- Started and led "Level up," the first crossdepartment collaborative team aiming to improve the site (using data, design, development and content)
- Refactored the design system for the 27 sites and 3 apps that belong to the estate
- Created design standards for the organisation
- Lead the design for the Covid-19 emergency response group

# Shelter UK, London

# **UX/UI Designer**

Shelter is a charity fighting homelessness and bad housing across the UK.

- Increased conversions on fundraising pages by improving the UX, user flows, and page layout
- Prototyped rapidly and validated designs with usability testing and user interviews
- Designed and planned for multi variant and smoke and mirror tests
- Contributed to the enhancement of Shelter's design system
- Enhanced accessibility and web responsivity design practices

#### Achievements

- Revamped experience and page designs for owned and third-party events, corporate partnerships, and philanthropy
- Designed the web experience for Passenger's new album in partnership with Shelter
- Set up a UX lab for in-person and remote testing

# Thriving Workplaces, Remote

### **Product Designer**

Thriving Workplaces is a workplace health provider in England.

- Led workshops with service providers and business stakeholders to understand expectations and business needs
- Conducted user research with current and potential service users
- Mapped user flows and wireframed the user's journey through onboarding to completion
- Developed a design system and created assets and components according to branding
- Built the design system
- Generated motion graphics for states and prototypes of the web app to facilitate testing and development

- APR 201

# UN - SEPT 2018

# Thrive Tribe, London

## **Product Leader**

Thrive Tribe is a healthy lifestyle provider in England with the aim to get people healthier and happier.

- Performed user research and assisted in market research to find and understand the gap in market
- Mapped user flows and wireframed the mobile app with an hypothesis-driven approach
- Prototyped rapidly and validated designs with moderated user interviews
- Collaborated the UI design and Led the brand creation for the Lify App
- Scoped the development (Agile)
- Managed high level development contracted to a development agency

#### Achievements

- Designed Thriving Workplaces employee health checks
- Advised on product development of a new e-learning platform

# Twofold AG, Zurich

# **Product Designer & Creative Director**

Twofold AG was a venture capital based on chinese investment in Switzerland.

- Wireframed and mapped user flows for ecommerce ventures
- Created assets, components and mock ups
- Led a team of 6 visual communication professionals in the USA, Switzerland and India
- Worked closely with VP of investment on strategies for European and American ventures
- **Achievements**
- Created brand guidelines and materials for the company rebranding
  - Designed VC's website

# Glassful, New York

# **Creative Product Manager**

Glassful is an online wine club aiming to make young americans discover sustainable wines.

- Designed adverts, marketing emails, social media posts and collaterals
- Set up email marketing automations such as lead drips, retention and recovery flows
- Planned and set up split testing for campaigns
- Assisted senior product manager with website design and development
- Monitored and analysed customer experience and UX efforts
- Collaborated with agencies in branding and marketing efforts

#### Achievements

- Refined social media strategies and created editorial calendars to consolidated campaign marketing efforts
- Pitched and closed for new partnerships and press coverage

#### **RAREculture, New York**

### **Project Manager**

RAREculture is an art and design agency offering curating, design and project management services.

- Worked alongside the CEO on business development with high end clients (MGM, Mandarin Oriental, Wynn, among others)
- Managed projects from conceptualisation to installation
- Sourced new artists and designers in Europe and U.S.A.
- Produced rendering, elevations, and sketches
- Issued status reports, cost estimates, and roadmaps

#### Achievements

- Designed company's website and overlooked its development
- Set up a customer service line
- Designed marketing materials aligned with the rebranding of the company

# Education

2015

Bachelor of Science

# New York University

Business, Media, Marketing, PR and Advertising

# Skills

Prototyping	Roadmapping
Wireframing	Research and usability testing
Design system	Scrum master

# Competences

Sketch	Adobe Photoshop
Figma	Adobe Illustrator
Flinto	Invision / Zeplin

don't be a stranger.

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